



Warranty Group of Americas

REMINDER – Compliance with Essential Tools and Equipment Requirements

Reference: WBP/25-034
Date: September 22, 2025

Attention: Service Managers, Service Consultants, and Warranty Administrators

Launched in 2018, the Nissan Aftersales team has consistently communicated the requirements for Nissan's Wheel and Tire Service Equipment, including through these bulletins:

DATE	REFERENCE NUMBER	DATE	REFERENCE NUMBER
2018	NPSB/18-374	2024	NSIB/23-023
2020	NSIB/20-004	2024	NSIB/24-007
2022	NSIB/22-019	2025	NSIB/24-013
2023	NSIB/23-011	2025	NSIB/25-001

As outlined in the bulletins the deadline to comply with the required equipment standards is **October 31, 2025**.

Nissan has provided ample time for dealers to acquire the necessary wheel alignment systems and wheel balancers to meet these requirements.

Dealers who choose not to comply with the equipment requirements may have claims audited and charged back if they violate the policies outlined in the APRM and the Dealer Sales and Service Agreement (DSSA).

To support compliance, the Dealer Business System (DBS) will display a pop-up notification when processing claims that include operation codes associated with alignment or wheel balancing equipment. Please note:

- Warning will display in DBS from September 22 until October 31 for all dealers.
- This notification will not block claim processing.
- It serves as a reminder to confirm your facility has the required equipment in place.
- You must select "Yes" to acknowledge your awareness of the Tools and Equipment Requirements

Compliance with Essential Tools and Equipment RequirementsClose X

Please review Nissan's Wheel and Tire Service Equipment Bulletin NISB-25-001. Compliance is required by October 31, 2025.



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Claim Restrictions:

Effective January 12, 2026, claim restrictions will apply exclusively to Alignment only and Wheel Balance only operations for dealers who have not met the required equipment compliance standards.

- The list of restricted op codes is as follows:
 - WD36AA, WD39AA, WD40AA, WD42AA, WD44AA, WD48AA, WD49AA, WD52AA, WD56AA
 - PW10AA, PW24AA
 - Restrictions for these related repairs will take effect following a grace period of more than 60 days, providing dealers with additional time to complete required purchases and installations.
- Repairs that require an alignment check as part of a broader service, such as engine or transmission work, will not be restricted at this time.
- Dealers who choose not to comply with the equipment requirements may have claims audited and charged back if they violate the policies outlined in the APRM and the Dealer Sales and Service Agreement (DSSA).

IMPORTANT REFERENCES

As stated in the Standard Provisions of the Dealer Sales and Service Agreement (DSSA), dealers are contractually obligated to obtain and maintain the special tools and service equipment essential to the proper service, repair, and maintenance of Nissan vehicles. This notice serves as a reminder of the applicable policies outlined in the Assurance Products Resource Manual (APRM). Key conditions from those policies from the Warranty section of the APRM are provided below:

Essential Tools and Equipment Requirements

- To properly perform warranty, campaign, recall repairs, and other service-related responsibilities, dealers must utilize the essential tools and equipment specified by Nissan. By submitting a claim for reimbursement of any warranty repair, the dealer affirms that the required tools and equipment were used in the execution of that repair.

Dealer Certification Requirement

By submission of a claim to Nissan for reimbursement, the dealer certifies that:

- The technician or technicians utilized essential tools and equipment as required by INFINITI. Refer to the Essential Tools and Equipment Requirements policy.

All credited claims are subject to audit and chargeback if found to be improper or contrary to the policies outlined in this manual.